

Notice Type:	SAFE Notice		
Location:	Network Wide		
Subject Title:	NCCS Servers Final Upgrades		
Operator(s):	All operating on the ARTC network		
Corridor/Line:	NSW, VIC and QLD segments of Interstate Network		
Control Board:	All Control Boards at NCCS		
Effective From:	11/09/2025	Time:	0900 hrs
Effective To:	11/09/2025	Time:	1700 hrs

General Details / Operating Condition:

On Thursday 11th September between 0900 hours and 1700 hours, or until works are completed, ARTC are conducting final software upgrades to the recently installed physical Servers in Junee.

Note: No changes to In Cab Equipment (ICE) units will be required as part of these works. While in DR mode, the ICE radio home server icon will change from "JUN" to "JUB" which will not affect normal operations.

Additional Details:

Given the complexity of the operations being undertaken, there is a potential for unexpected outages, but any unplanned or unexpected impacts related to the Junee NCCS installs should not impact the NCCS VCS while in DR mode.

If any unplanned outage does occur, the Junee NCCS backup mobile phones will be used as the primary form of communications to and from the Network Control Centre. All incoming and outgoing calls to Junee NCCS including ICE calls should be made to and from the backup mobile phones. ICE Radio users will be required to dial the backup mobile phones using the ICE "directory" or "manual" call methods.

The list of Junee NCCS backup mobile phone numbers for NCCS are below.

NCCS Control Board	Mobile Extension
NCCS TTM	0437 395 551
Coast A	0418 434 378
Coast B	0418 728 876
Sydney 1	0417 679 793
Sydney 2	0417 639 993
Sydney 3	0417 608 266
Main South A	0417 944 823
Main South B	0418 180 458
Main South C	0417 459 390
Main South D	0417 673 864
TOCO	0400 054 901

Recipients must ensure this Notice is circulated to and understood by all personnel affected by, or needing to know, its content.

This Notice must be issued to all affected Competent Workers.

Competent Workers who receive this Notice must follow the requirements.

Contact Details:

Contact: Arnoldo Rodriguez, ICT Infrastructure Engineer

Contact No. 0476 546 564

Approval:

Approved by: Delivery Support Manager, Network Control Centre South

Date: 22/08/2025