

Notice Type:	SAFE Notice		
Location:	Network Wide		
Subject Title:	NCCN Servers Final Upgrades		
Operator(s):	All operating on the ARTC network		
Corridor/Line:	ARTC Hunter Valley Network		
Control Board:	All Control Boards at Broadmeadow NCCN		
Effective From:	10/09/2025	Time:	0900 hrs
Effective To:	10/09/2025	Time:	1700 hrs

General Details / Operating Condition:

On Wednesday 10th September 2025 between 0900 hours and 1700 hours or until works are completed, ARTC are conducting final software upgrades to the recently installed physical Servers in Broadmeadow.

Note: No changes to In Cab Equipment (ICE) units will be required as part of these works. While in DR mode, the ICE radio home server icon will change from "BMD" to "BMB" which will not affect normal operations.

Additional Details:

Given the complexity of the operations being undertaken, there is a potential for unexpected outages, but any unplanned or unexpected impacts related to the Broadmeadow NCCN installs should not impact the NCCN VCS while in DR mode.

If any unplanned outage does occur, the Broadmeadow NCCN backup mobile phones will be used as the primary form of communications to and from the Network Control Centre. All incoming and outgoing calls to Broadmeadow NCCN including ICE calls should be made to and from the backup mobile phones. ICE Radio users will be required to dial the backup mobile phones using the ICE "directory" or "manual" call methods.

The list of Broadmeadow NCCN backup mobile phone numbers for NCCN are below.

NCCN Control Board	Mobile Extension
BMD: Kooragang Mobile	0428 810 345
BMD: Port Waratah Mobile	0428 871 063
BMD: Upper Hunter 1 Mobile	0427 462 676
BMD: Upper Hunter 2 Mobile	0437 011 167
BMD: Upper Hunter 3 Mobile	0456 660 647
BMD: Middle Hunter Mobile	0428 803 620
BMD: Lower Hunter Mobile	0427 620 067
BMD: North Mobile	0427 423 124
BMD: West Mobile	0427 554 419
BMD: North-West Mobile	0428 341 309
BMD: TTM Backup Mobile	0439 598 718

Recipients must ensure this Notice is circulated to and understood by all personnel affected by, or needing to know, its content.

This Notice must be issued to all affected Competent Workers.

Competent Workers who receive this Notice must follow the requirements.

Contact Details:

Contact: Contact No.

Approval:

Approved by: Date: