

Notice Type:	SAFE Notice		
Location:	Network Control Centre South (NCCS)		
Subject Title:	Introduction of Day-Assist Network Controllers – NCCS		
Control Board:	Main Sth B & Main Sth C		
Effective From:	21 July 2025	Time:	0600hrs EST

**General Details / Operating Condition:**

To support improved operational coverage, NCCS will be introducing Day-Assist Network Controllers across the existing Main South B (MSB) and Main South C (MSC) territories.

The Day-Assist Controllers will manage specific portions of the current MSB and MSC boards and will operate under three (3) possible configurations.

**1. MSB Day-Assist Configuration**

- Coverage: Junee (inclusive) to Albury (exclusive)
- Network Controller: MSB Day-Assist Network Controller

**2. MSC Day-Assist Configuration**

- Coverage: Albury (inclusive) to Seymour (exclusive) and Benalla to Oaklands
- Network Controller: MSC Day-Assist Network Controller

**3. MSB/C Combined Day-Assist Configuration**

- Coverage: Yerong Creek, NSW (inclusive) to Wangaratta, VIC (inclusive)
- Network Controller: MSB/C Day-Assist Network Controller

When any of these configurations are enacted, the existing Main Sth B & C board territories will be adjusted to reflect the revised areas of operation.

**Information for Rail Traffic Crews**

- Outgoing ICE/NTCS Calls:
  - These will be directed to the appropriate board based on the location of the rail traffic, consistent with current operational processes.
- Incoming Calls Displayed on ICE Units:
  - MSB or MSC Day-Assist Configurations: Calls will display as either *Main South B [MSB]* or *Main South C [MSC]*, depending on the originating board.
  - MSB/C Combined Day-Assist Configuration: Calls will display as *MSB/C Day Assist [MSB/C]*.

**Further Information**

- Network Control Phone Numbers: There are no changes to the existing Main Sth B or Main Sth C board numbers.
- Call Routing: Callers will be prompted to select the applicable territory when calling, based on the configuration in effect on the day.

**Safeworking Arrangements:**

**Additional Details:**

N/A

Recipients must ensure this Notice is circulated to and understood by all personnel affected by, or needing to know, its content.

This Notice must be issued to all affected Competent Workers.

Competent Workers who receive this Notice must follow the requirements.

**Contact Details:**

Contact: Train Transit Manager NCCS

Contact No. 02 69 305 311

**Approval:**

Approved by: Delivery Support Manager NCCS

Date: 16/07/2025